

VOICE CASE INFORMATION SYSTEM

1-800-326-5879

What is VCIS?

The Voice Case Information System allows you to call the bankruptcy court's computer from any touch-tone telephone and hear the following information on a particular case:

- | | |
|------------------------------|--------------------------------|
| a. case number | g. name of assigned judge |
| b. name of debtor | h. discharge and closed dates |
| c. case filing date | i. meeting of creditors info |
| d. case chapter | j. status of the case |
| e. name of debtor's attorney | k. whether the case has assets |
| f. name of trustee | |

The information is read to you by a computer-synthesized voice. Since it is retrieved from the court's live database, the information reported is the most current available.

What is the charge for using VCIS?

The information service is provided free of charge.

When is the service available?

You may call for information 24 hours a day, 7 days a week, except weekdays between 5:00 p.m. and approximately 6:00 p.m. when the computer is taken off-line for system maintenance.

How do I use VCIS?

When you call the special VCIS number shown above, the computer will answer the phone and ask you to enter a name. Using the keys on your touch-tone telephone, enter the name of the debtor. End with the # key. After a few seconds, the computer will report current information about the case. If more than one name is found, the computer will read each case, up to ten. If you are not interested in the case that is being read, press the "5" key to go on to the next case.

How current is the information on VCIS?

Data put into the system during the day is added to the VCIS database each night. Therefore, information available on VCIS is current through the close of the previous business day.

However, if you call at night, information will be current as of that day.

Which cases are on VCIS?

All of the bankruptcy cases filed in the Eastern District of Virginia after 12/15/89 are in the VCIS database. Also, many cases filed prior to that date are in the database. Since the court is still in the process of adding older pending cases to the database, it is recommended that you first try VCIS for case information. If you still need assistance, you are welcome to call or visit the clerk's office at the court.

What enhancements are planned?

In 1990, the court plans to add computer to computer access to its database. This will allow anyone with a modem-equipped IBM compatible PC to connect to the court's computer to view case information. The information available on this system will be much more extensive than what is available on VCIS, and will include actual docket entries. It is anticipated that there will be a nominal charge for this service.